

Health IT Modernization and Transformation - The new paradigm for IT reform

Panelists:

George Chambers, Deputy Chief Information Officer (DCIO) for Operations for the Office of the Chief Information Officer (OCIO), Department of Health and Human Services (HHS)



George Chambers is part of the Senior Executive Service (SES) and serves as the Deputy Chief Information Officer (DCIO) for Operations for the Office of the Chief Information Officer (OCIO), U.S. Department of Health and Human Services (HHS). In his current role, he is responsible for the groups that provision network infrastructure, access management, boundary securities, end-user device engineering and refreshment, enterprise e-mail services, help desk support, as well as the upgrade and maintenance of critical data center operations and cloud-based application hosting. He also provides leadership over the on-going life-cycle operational support of shared enterprise solutions that assist federal agencies within HHS such as NIH, CDC, FDA, CMS, and IHS achieve their mission goals. Dr Chambers directs the administration of human resources systems and payroll support for over 88,000 employees. He also supports the Office of the Secretary (OS) staffing divisions and the smaller HHS operating divisions to ensure that business intelligence and reporting, data management, and collaborative workflow capabilities are enabled in a customer-focused manner.

In the years prior to joining HHS, Dr. Chambers served in an SES appointment as Principal Advisor to the Assistant Secretary of Defense for Health Affairs. Working closely with the Surgeons General for Army, Air Force, Navy/Marines, and Joint Chiefs, he directed the Military Health System Electronic Health Record (EHR) Center from 2010 through 2013. In that position, Dr. Chambers was responsible for clinical systems and automation supporting 64 hospitals and 370 clinics worldwide, with budgets of \$1.2 billion. Dr. Chambers also represented the OCIO for the Department of Defense (DoD) in the establishment and deployment of a medical community of interest network for integrated DoD and Veterans Affairs on medical systems that operate within the DoD Global Information Grid (GIG).

Dr. Chambers came to the federal government from private industry, where he directed the selection, acquisition, configuration, and deployment of enterprise-scale medical and clinical support systems for acute care, ambulatory, in-patient, and academic research facilities. In one such engagement, Dr. Chambers led a best-in-class EHR system deployment recognized by the Healthcare Information and Management Systems Society (HIMSS) with their 2010 Davies Award. Previous positions held by Dr. Chambers include Vice President and Chief Information Officer (CIO) with CPS International, regional Vice President with Computer Associates, Director of Systems and Networking with First Consulting Group, Associate CIO with Sealy Corporation, Associate Chief Technology Officer with Fox Chase Cancer Center, Senior Manager with Price Waterhouse, and Director of Research and Development Programs with Westinghouse Defense Electronics.

Dr. Chambers holds a Bachelor's degree in Physics from the University of Maryland, College Park, and a Master's degree in Engineering Administration from the George Washington University in Washington, DC. Dr. Chambers hold his Ph.D. in Health Policy from the University of the Sciences in Philadelphia, PA. For philanthropy, Dr. Chambers is a founding member and served as Board President of Odyssey Charter School for 12 years. Students go to school free at this non-profit K-12 academic institution; are taught classic Greek language with content focused on mathematics, science, and humanities; and perform scholastically in the top 5 percent of all public schools in Delaware.

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Cory Milam, Director, Office of Innovation, Food and Drug Administration (FDA)



Ms. Cory Darden Milam—is the Director of the Office of Innovation within the Office of Information Technology & Management at The Food and Drug Administration. In this role, Ms. Milam focuses on enabling leading edge technologies, providing strategic direction to the agency’s scientific computing program and delivering collaborative knowledge management designed to enhance the agency’s ability to execute its mission to protect the public health. This includes oversight over the Innovation lab, a testament to FDA’s commitment to establishing and promoting an innovative and entrepreneurial culture. This dynamic space, where ideas are collaboratively transformed into innovations, has been designed to challenge “business as usual” and to encourage exploring new ways to solve challenging problems for the agency and to support building the

agency’s innovation ecosystem.

Prior to this role Ms. Milam served as the Director of Business Informatics Staff for the FDA’s Center for Food Safety and Applied Nutrition (CFSAN) providing oversight of the Center’s Information Technology (IT) portfolio, portfolio budget, and services to effectively support the regulatory and scientific computing business needs of the 11 Offices and 1350+ employees/contractors that support CFSAN. Ms. Milam has served in a wide array of Federal Government and the private sector positions providing her extensive knowledge, experience, and application of project and program management practices. Ms. Milam has a Bachelor’s of Science degree in Information Systems Management (University of the Potomac) and a Master of Science in Project Management from the George Washington University.

John Windom, Executive Director, Office of Electronic Health Record Modernization (OEHRM), Department of Veterans Affairs (VA)



John Windom serves as VA’s Executive Director for the newly established Office of Electronic Health Record Modernization (OEHRM). Mr. Windom successfully led the multi-billion-dollar acquisition of the Cerner Millennium solution over the past year under the former Program Executive Office construct. His efforts are now focused on the implementation, integration, deployment, and oversight of the newly acquired, state-of-the-market electronic health record (EHR) in support of seamless care and health data movement objectives between VA and the Department of Defense (DoD). Prior to coming to VA, Mr. Windom held the rank of Captain in the United States Navy and was a Program Manager for Manpower, Personnel, Training and Education Transformation. He developed and implemented an acquisition strategy to transform the Navy’s 55 legacy human resource (HR) management systems to a state-of-the-market commercial HR solution/product. Prior to that, he was a Program Manager for the Program Executive Office of the Defense Healthcare Management Systems. He led his team to acquire, test, integrate, and deploy a new EHR system to replace DoD’s legacy EHR system in support of over 9.6 million military service members and other beneficiaries. Mr. Windom was awarded the Defense

Superior Service Medal and Bronze Star. He was also awarded the Legion of Merit, Defense Meritorious Service Medal, Meritorious Service Medal, Joint Service Commendation Medal, five Navy Commendation Medals, two Navy Achievement Medals and other service, unit and campaign medals, awards and citations. Mr. Windom was selected as Defense Contract Management Agency’s Field Grade Officer of the Year in 2009.

Moderator:

Coby Holloway, Vice President, Enterprise Information Technology Practice, SAIC



Coby Holloway is a vice president for SAIC, a leading provider of information technology solutions to government and commercial customers. SAIC is a premier technology integrator providing full life cycle services and solutions in the technical, engineering, intelligence, and enterprise information technology markets. Coby joined SAIC in 2006, coming from Lockheed Martin where he was in a Chief Architect role on a major NASA IT program. Coby is currently the Vice President of the Enterprise Information Technology organization under the Solutions and Technology Group for SAIC's cloud computing and digital transformation services, responsible for strategy and capability development across all

areas of IT engineering and digital transformation. In this position, Coby stewards all of SAIC's employees, partners, and solutions in these technical domains, supporting a wide variety of programs across the full spectrum of information technology and US Government customers. Coby earned his undergraduate degree in Statistics and his Master in Business Administration at the University of New Orleans, and is active in leadership in the Boy Scouts of America and the Mensa International organizations. He is also a member of the VMware Technical Advisory Board, and a frequent speaker at US Government-focused technical events.