



Powering the Pen with Data

Joshua Tamayo-Sarver

Patient Experience

- Notices redness on lower leg
- Gets a telehealth appt.
- Diagnosed with cellulitis
- Prescribed Keflex

- Fatigue, malaise, light-headed
- Uncertain if redness is better
- Told to go to emergency department

- Redness is better
- Diffuse itchy rash & wheezing
- Stop Bactrim
- Start Benadryl & Steroids

- Physician looks at unremarkable leg
- Continues with current Insulin regimen



Mon.
AM

Mon.
PM

Tue.
AM

Tue.
PM

Wed.
AM

Fri.
PM

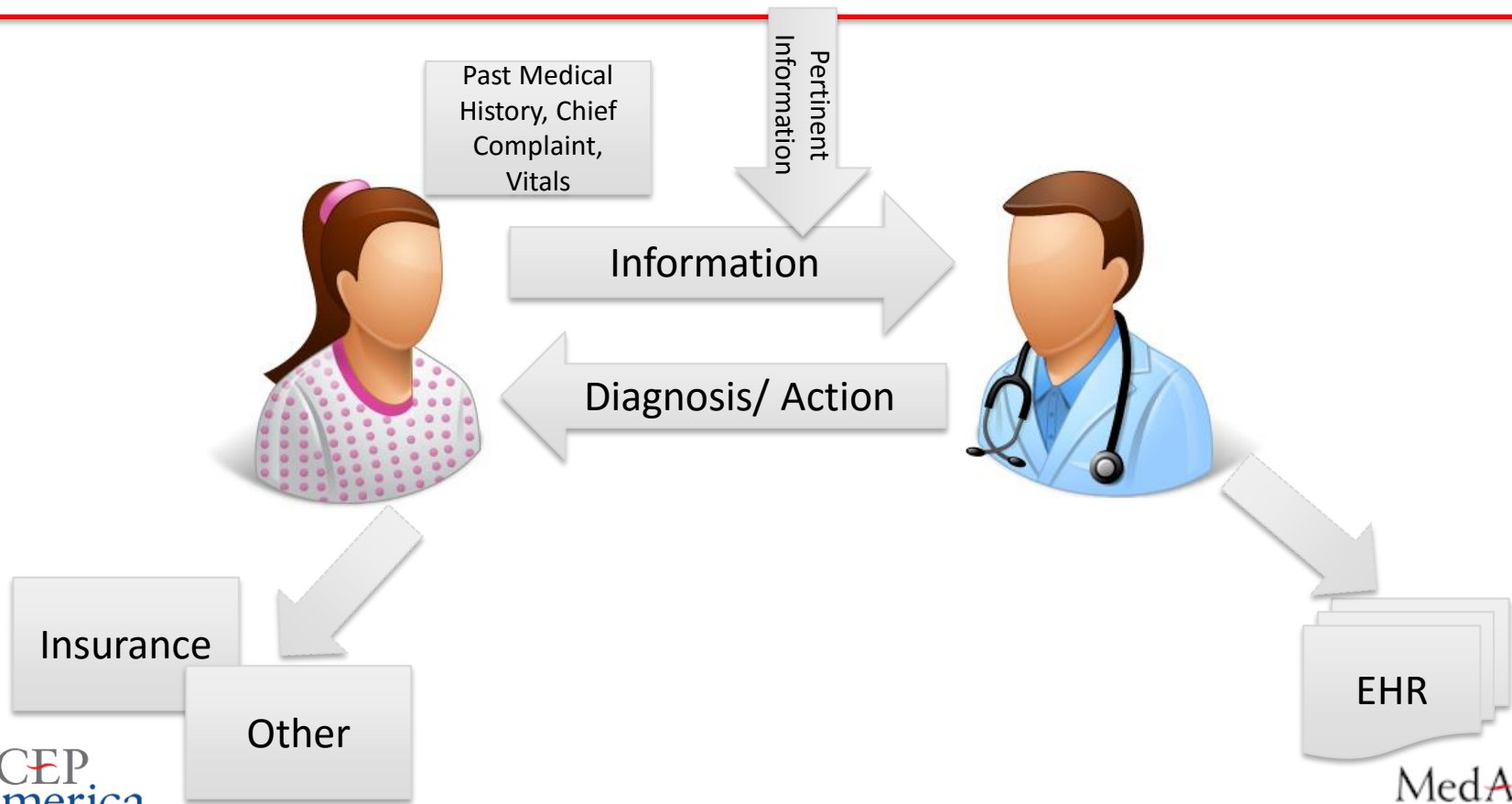
1 Week
Later

- Not getting better
- Calls telehealth, told to go to urgent care
- Diagnosed with contact dermatitis
- Prescribed Solumedrol

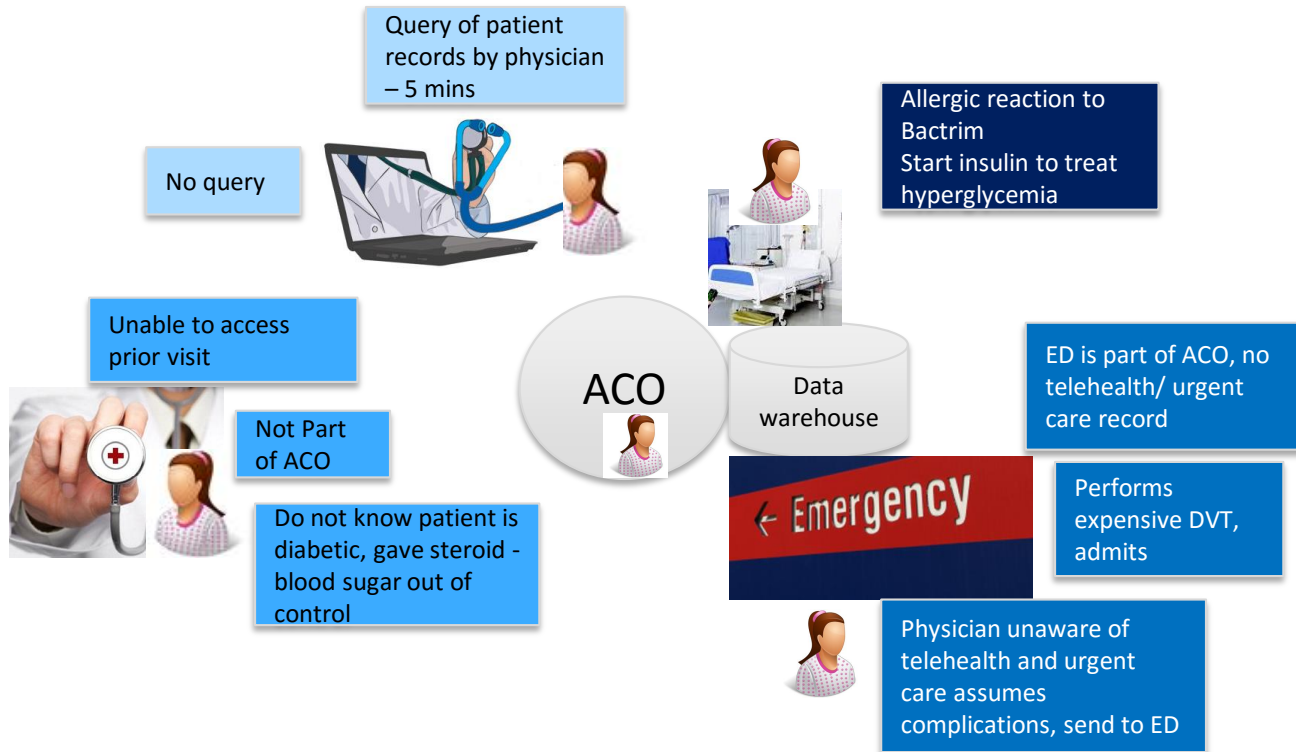
- Feeling worse
- Ultrasound shows on DVT (blood clot)
- Blood work shows leukocytosis, high blood sugar
- Admitted for cellulitis, failing outpatient therapy, hyperglycemia
- Prescribed Bactrim and Insulin

- Discharged to home with Insulin
- Follow up with Primary Care Physician

Data Flow

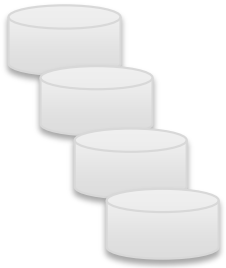


Incomplete Data – Unnecessary Treatments



PMD notes good blood sugar control and assumes patient needs insulin now
Unaware that hyperglycemic episode was related to steroid from urgent care

Data Access



Administrative
Data (Monthly)
- Retrospective

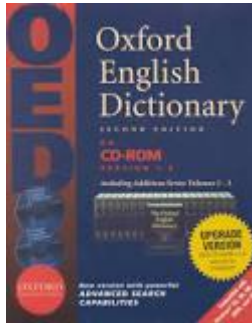


Clinical Data
(Overnight Batch)
- Retrospective



Actionable
Decision Support-
Real Time

Information Delivered



Scrabble Word Finder



Enter up to 12 letters into the scrabble word finder, all valid scrabble words will be generated. Use up to two ? as wildcards. The quickest scrabble words finder on the net!

AOSDJGN

Get Words!

[Advanced Options](#)

41 words Found

5 Letter Scrabble Words

[dhaks](#)

4 Letter Scrabble Words

[daqs](#)

[dahs](#)

[daks](#)

[dash](#)

[dhak](#)

[qads](#)

[qash](#)

[hadi](#)

[haqs](#)

[jags](#)

[shad](#)

[shaq](#)

[skag](#)

Information to Physician



ID	Name	Specialty	Location	Date	Score	Actions
00000000000000000000	BRUNO WIFE	General Med OP Surgery		20-Jul-2019	80	🔍
00000000000000000000	CAF JONATHAN	Obstetrics Medical Center		20-Jul-2019	80	🔍
00000000000000000000	ALLETAR BRUCE	Hand/FT Services Hand OP Surgery		20-Jul-2019	80	🔍
00000000000000000000	DAVIDE SODANO	Dental Ono Systemic Hand OP Surgery		20-Jul-2019	80	🔍
00000000000000000000	SACHINBAR SUDHAR	Dental Ono Systemic Hand OP Surgery		20-Jul-2019	80	🔍
00000000000000000000	NETHA ANJALAN	Farm Health Medical Center		20-Jul-2019	80	🔍
00000000000000000000	RENNY BETTE	Florida Health System Health Center		20-Jul-2019	80	🔍
00000000000000000000	BARBOO ALLAN	Obstetrics Medical Center		20-Jul-2019	80	🔍
00000000000000000000	ALLETAR BRUCE	Hand/FT Services Hand OP Surgery		20-Jul-2019	80	🔍
00000000000000000000	SHAFIQURE DONALDSON	Dental Ono Systemic Hand OP Surgery		20-Jul-2019	80	🔍



Risk Score - XX

Actionable and Manageable

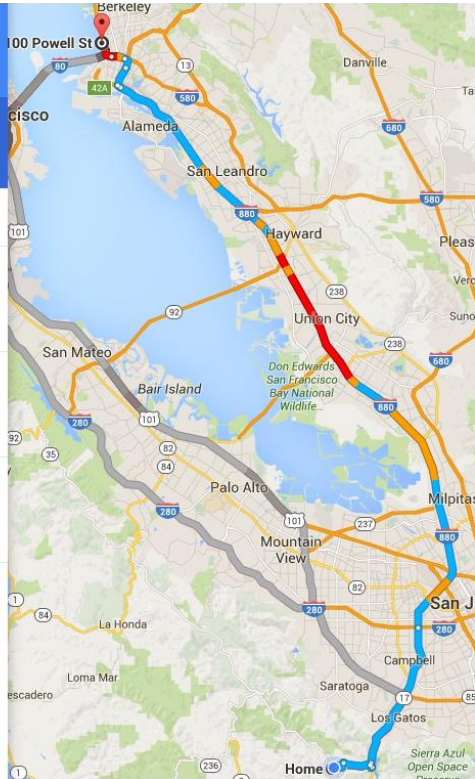
Decision Support Done Right

Home (19115 Green Forest Rd)
2100 Powell St, Emeryville, CA 94608

Depart at 3:00 PM Wed, Apr 6

OPTIONS

- Send directions to your phone
- via I-880 N typically 1 h 20 min - 2 h 20 min
Arrive around 5:20 PM
59.7 miles
[DETAILS](#)
 - via I-280 N typically 1 h 40 min - 2 h 40 min
Arrive around 5:40 PM
68.8 miles
 - via US-101 N typically 1 h 40 min - 2 h 50 min
Arrive around 5:50 PM
66.4 miles



Home (19115 Green Forest Rd)
2100 Powell St, Emeryville, CA 94608

Leave now

OPTIONS

- Send directions to your phone
- via I-880 N 1 h 40 min
1 h 6 min without traffic
59.7 miles
[DETAILS](#)
 - via US-101 N 2 h 1 min
1 h 14 min without traffic
66.4 miles
 - via I-280 N 2 h 13 min
1 h 14 min without traffic
68.8 miles

Right Data at the Right Time

- Data sharing between all healthcare contacts
- Expert rules to push right information at the right time—before decision is made



Personalized,
Trusted



Flexible
and Easy



High Value,
High Quality



Anytime,
Anywhere

- Improved patient outcome and satisfaction
- ROI?

Integrated Care Patient Experience

- Notices redness on lower leg
- Gets a telehealth appt.
- Diagnosed with cellulitis
- Prescribed Keflex

- Calls telehealth
- Comparison photo from last two calls shown
- No improvement
- Sent to urgent care

- Physician given brief summary from prior visits
- Physician looks at unremarkable leg
- Continues with current diabetes medicine



Mon.
AM

Mon.
PM

Tue.
AM

Tue.
PM

1 Week
Later

- Not getting better
- Calls telehealth
- Provider shown comparison picture from last visit
- Reassured and asked to call on Tuesday morning

- Physician at urgent care sees photos from Monday morning
- Sees improvement
- Makes no changes
- Recommends follow up with Primary care Physician

Cost and Outcome difference



No ED Visit
No Ultrasound



4 days of
Hospitalization



Life Long Insulin
Therapy
Lost work
Pain & suffering

Contact Information



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Questions

